

## **Level 3 Diploma in Customer Service City & Guilds** (Part-Time) PLA

The City & Guilds Level 3 Diploma in Customer Service (Accreditation No: 601/3564/5) is designed for individuals at various stages of career development, from those just starting out to those responsible for an organisation's overall customer-service strategy.

Structure: It is a hybrid qualification, comprising both competence and knowledge units.

## **STUDY MODE**

PT

## **LOCATION**

Neath College - 0330 818 8100

## **COURSE LENGTH**

1Y

Coleg Afan Coleg Bannau Brycheiniog Academi Chwaraeon Llandarcy Coleg Castell-nedd Coleg Y Drenewydd Coleg Pontardawe Canolfan Adeiladwaith Abertawe

Afan College Brecon Beacons College Llandarcy Academy of Sport Neath College Newtown College Pontardawe College Swansea Construction Centre

































